



HI-TECH CARBON, INDIA

(Patalganga)



Quality Policy (ISO 17025)

Hi-Tech Carbon, Quality Control Laboratory is committed to good professional practices with the objective to promote customers satisfaction continually and gain their trusts by satisfying their current and emerging needs.

This will be achieved through:

- ❖ Continual improvement of management systems and upgradation of technology, methods in accordance with latest National / International standards.**
- ❖ Equip personnel with knowledge, training, and facilities in the laboratory to give reliable results and excel their performance.**
- ❖ Familiarization with the quality documentation to implement policies and procedures by every individual concerned in their work area.**
- ❖ Maintaining effective quality management system by complying with all requirements of ISO 17025:2005.**

Our objectives are:

- 1. To get excellent quality rating from major tyre customers.**
- 2. To improve skill level of lab personnel.**
- 3. To ensure Zero quality complaints from customers.**
- 4. To ensure no outlier of test results in ILC or PT.**
- 5. To get excellent assessment score from external customers.**

Unit Head

Date 01st Jan 2013 / Rev.# 00